

# 11.1 QUALITY POLICY STATEMENT

**It is the policy of the Danny Sullivan Group Ltd to maintain and improve our position as ethically sourced labour suppliers to the civil engineering and railway industries by providing our services to a level of quality, cost, performance and reliability that will satisfy or exceed the requirements of our customers.**

**The company achieved BS EN ISO 9001:2015 certification in 2006.**

In order to ensure a culture of continual quality improvement, all personnel are required to carry out their tasks in a systematic manner, in accordance with the prescribed process that *has* been designed to minimise the occurrence of any discrepancy and to determine the cause and take effective corrective action and *risk and opportunities* when they occur.

To maintain and improve our position, we will encourage the participation of all *interested parties* of the company, industry employees and external providers, in determining areas for improvement, and will ensure that appropriate performance are established for delivering these improvements.

Regular review of our quality policy will ensure that we remain on target to achieve our mission.

Meeting or exceeding our annual business performance is dependent on the performance of all areas and staff and is therefore a collective responsibility. Plans for defining and achieving these performances will be documented and implemented.



**Timothy O'Sullivan**  
Managing Director

October 2020



Act Ethically  
& Responsibly



Culture of Care  
& Support



Collaborate &  
Communicate



Strive for  
Excellence